

Consolidated Report on Discharge and Referral Process

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ACRONYMS

CBM Christian Blind Mission

DFID Department for International Development
DRFU Disability and Rehabilitation Focal Unit

FMT foreign medical team
HI Handicap International

IOM International Organization for Migration

IMC International Medical Corps

ISRC Injury and Rehabilitation Sub Cluster

LCD Leprosy Control Division
MoH Ministry of Health

MSF Médecins Sans Frontières

NPR Nepalese rupees

NTC National Trauma Centre

PT physical therapy/ physical therapist/physiotherapy

SIRC Spinal Injury Rehabilitation Centre

TUTH Tribhuvan University Teaching Hospital

UK United Kingdom

1. PHYSIOTHERATY/REHABILITATION SERVICE UNDER THE HEALTH SECTOR TRANSITION AND RECOVERY PROGRAMME

This DFID-funded project intends to meet rehabilitation needs in order to minimize secondary complication and regain function among people with injuries induced by Nepal Earthquake 2015. The project aims at achieving the overall objective of preventing disability through key approaches which include providing post-surgery care, supporting safer discharge and long term rehabilitation and putting in place skills and basic start-up systems for sustaining rehabilitation services.

The establishment of seven physiotherapy/rehabilitation units¹ is a part of this strategy and it has been implemented by Handicap International (HI) in partnership and collaboration with Disability and Rehabilitation Focal Unit (DRFU) at the Leprosy Control Division within the Ministry of Health, Nepal Health Sector Support Programme (NHSSP), National Health Training Centre (NHTC) through the support of DFID. PT/Rehabilitation units have been set up in Sindupalchowk, Dhading, Nuwakot, Dolakha (Jiri and Charikot), Rasuwa and Kathmandu. Out of 7 health facilities, five are district hospitals, one is located in a Primary Health Care Center and one is in the National Trauma Center, Kathmandu. The physiotherapists, based in the PT/Rehab Units within the District hospitals, in consultation and coordination with the district level medical team are facilitating the discharge mechanism (See heading 2 below for details on the discharge process). With the limited availability of the multidisciplinary team and needful infrastructure, these units refer cases requiring further intervention not available at the Districts, to tertiary hospitals or specialized rehabilitation service centres (See heading 3 for details on referral process).

 $^{^{1}}$ This Report has captured work in 7 facilities even although the TOR only require a report on 4 facilities

2. DISCHARGE PROCESS

2.1 Introduction

Physiotherapy/Rehabilitation Units in hospitals, supported by Handicap International (HI) in earthquake affected districts, have been providing physical rehabilitation care to the local population. The Discharge process involves 'assessment' and decision for "cessation of physical therapy/rehabilitation care intervention in health facilities and in the context of follow-up in communities". This process is jointly done with the client, care givers, doctors, the physiotherapist, social workers and other medical personnel present in hospital. The physiotherapist, based in the hospital, is currently leading this process in consultation with the medical team to coordinate implementation of the discharge mechanism in the district health system. Thus the process of supported discharge and referrals will influence health system strengthening initiatives taken by this project.

2.2 Criteria for discharge

Global criteria: Client has overcome the temporary impairment and is able to perform activities of daily living independently.

Specific criteria:

- Client is medically stable.
- Client is weaned from supervised therapy and able to do activities of daily living independently.
- Client is able to do home exercise independently that is required to maintain activities of daily living
- No need for further surgical intervention for the current episode of illness or injury

Clients recorded as discharged by the project are those:

- Who have received physiotherapy/rehabilitation services from the PT/rehabilitation unit supported by the project.
- Who have received services from outreach and home visits made by the staff of PT/rehabilitation units.

2.3 Discharges made at the physiotherapy and rehabilitation units

A total of 3,868 clients were provided care between September 2015 and June 2016, of which 1,092 were earthquakes injured. From amongst them, there is a recorded discharge (by HI) of 162 clients among which 38 are earthquake injured. The majority of the remaining 930 clients are still receiving regular follow-up services, while many have just stopped coming to the PT/Rehab Units and are not amongst the recorded discharges by the project. This is a reason why the number of recorded clients discharged is so low. Further explanations on related challenges are given below in section 2.5.

The high number of non-earthquake patients seen at the units also indicates that the physiotherapy/rehabilitation units are addressing the unmet need for rehabilitation services in the districts.

2.4 Discharge based on impairment and causes

Among the 162 people officially discharged by the project, 38 were earthquake injured and 124 were non earthquake cases. Among the earthquake injured, clients with fractures accounted for the highest number (18) while musculoskeletal impairment accounted for the highest number (77) among non-

earthquake related cases. Musculoskeletal related impairment consists of low back pain, myalgia and sprains.

2.5 Challenges associated with the discharge

There are various challenges for discharge of people with injury/functional limitation and disability depending on the personal (severity of the conditions, age) and environmental factors (socio-economic circumstances of the client, family support, geographical accessibility, access to rehabilitation services).

- Excluding a few cases in urban areas of Nepal, most of the Nepalese people do not seek/access rehabilitation services as prescribed by doctors and physiotherapists. Even with client education and orientation of family members attendance for PT and follow up from remote villages is low.
- People living in remote villages have limited transport facilities and do not give priority to
 attend the PT/Rehabilitation Units for regular follow-up, especially once their conditions
 show some level of improvement, or because they have other domestic priorities, or because
 they do not have someone to accompany them to the PT/Rehabilitation Units, especially if
 they are females who do not travel unaccompanied. Thus these cases have stopped coming
 for follow-up but are not officially counted as discharged.
- With outreach the identification of clients with mild to moderate untreated injuries at risk of secondary complications leading to long-term disability has substantially increased. Due to limited human resources the PT/Rehabilitation Units prioritize the follow-up of the cases with the most severe impairments and cases that need long term rehabilitation care. It is thus a challenge to conduct one to one follow up of less severe cases which can be discharged from care.
- Finally, there are special cases with long-term rehabilitation needs head injury and spinal
 cord injury with neurological impairment, irreparable peripheral nerve injuries, multiple
 fractures/poly-trauma, cerebral palsy, old stroke cases, lifelong assistive device users. Such
 cases need continuous follow-up to avoid secondary complications and thus cannot be
 completely discharged.

3. REFERRAL PROCESS

3.1 Background

The 7 district hospitals with HI supported physiotherapy/rehabilitation units do not have provision for surgical interventions as these services are not standardized at that level of health facility. Thus, HI has been facilitating the surgical follow up and revision surgeries at Tribhuwan University Teaching Hospital (TUTH), the National Trauma Centre (NTC) and Patan Hospital for earthquake-injured clients who have undergone previous surgeries at district hospitals. Many of them have had complications that aroused the need for the revision surgery, which is more complicated and most often cannot be managed in district hospitals. Beneficiaries whose management is not possible in government hospitals due to complications were referred to specialized hospitals. There was therefore the need to develop referral mechanisms from district to specialized hospitals.

With the intensified outreach to communities, cases requiring tertiary and specialized care are being identified. Most of the cases identified require corrective and reconstructive surgeries. Out of the cases identified for corrective surgeries, most of them are with orthopaedic implants with complications.

The project had proposed an activity to conduct 3 specialized surgery camps in earthquake affected district. These surgery camps were planned to be done in collaboration with specialized hospitals (Sushma Koirala Memorial Hospital, Nepal Orthopaedic Hospital and Hospital for the Rehabilitation of Disabled Children). A team of surgeon with their nursing and paramedic staff would conduct such surgery camp utilizing the resources of the district hospitals. However these camps were not done, as most of the cases identified for surgery at the districts, needed intermediate and major type of surgical intervention which required advanced medical set up (OT Set up to remove implants and medicines) not available in the Districts Hospitals and also long supervision after the surgery. Thus the clients are being referred to Tertiary Hospitals (Bir Hospital / Patan Hospital / Teaching Hospital) and Sushma Koirala Memorial Hospital (SKMH) in Kathmandu for surgery instead of the planned surgical mobile camps in the Districts. An MOU has been done with SKMH and the project is supporting the cost of surgery, food and accommodation for clients and their caregivers coming to SKMH.

3.2 Facilitating referral to government tertiary hospitals

This is done for the cases whose revision surgery or metal implants need to be removed. The HI focus is to refer the cases to the same government hospital where the first surgery was done. As the medical and diagnostic details are kept in the hospital where the first medical intervention took place, it is vital for them to get the second surgical/follow up consultation service from the same hospital. Earthquake affected people are receiving free implant removal or revision surgery service from the government hospitals if their initial surgery was done at the same hospital. Therefore HI is facilitating the follow up care of the clients from the government hospital that provided first care after an injury.

The following mechanism is developed to facilitate the referral to the tertiary government hospitals:

- HI team sensitizes the clients to go to these hospitals if identified that implants need to be removed or if secondary complications are identified.
- If clients are not able to cover the travel cost to reach the hospital, travel and accommodation cost are covered after a careful socio-economic assessment by social workers.
- If the client from district level is not confident on setting an appointment and has no idea about whom to meet at the hospital, the physiotherapist and social worker at the PT/Rehabilitation

centres are contacted by the district based HI team for support to facilitate the appointment of these clients.

3.3 Referral for corrective and reconstructive surgery

A total of 30 cases were identified as of June end 2016 for corrective and reconstructive surgeries, of which the following 23 cases have been operated on:

- 18 underwent corrective surgeries for complications like mal-union, non-union and implant removal;
- 4 reconstructive surgeries for pressure sore management and revision surgery of crush injuries; and
- 1 case to correct a fracture and flap related complication (thus categorized under corrective/reconstructive surgery).

All cases identified for surgery have been previously operated or treated at private hospitals, by foreign medical teams or by specialized rehabilitation centres including the Spinal Injury Rehabilitation Centre and by the International Organization for Migration. The clients of Handicap International-supported district hospital physical therapy and rehabilitation unit were also referred to the Spinal Injury Rehabilitation Centre (SIRC) and Transcultural Psychosocial Organization (TPO) as per need.

The remaining seven cases were not operated on for the following reasons:

- 4 clients surgery needs to be done later as of now priority is to manage them conservatively
- 2 clients do not want to remove the implants despite repeated instruction and education
- For one client, there was high risk of further deterioration in the condition of client after surgery

3.4 Status of people identified for surgery

The injuries of about 87% of the operated clients were caused by the 2015 earthquakes while the remaining 13% were non-earthquake related cause. The latter surgeries were carried out to save lives and prevent long term disability.

3.5 Cases initially operated on by different hospitals

Most cases identified in communities were initially operated on in tertiary government hospitals (Table 1). These hospitals are providing free of cost revision surgery and hence the follow up of these cases is being facilitated by these tertiary hospitals. The 23 cases that were initially operated on at private hospitals and by foreign medical teams have received financial support for their surgeries from the project.

Table 1: Cases needing further surgery

Cases initially operated on by different hospitals				ended duration of mplant removal b	
Government	Private	Foreign medical team (FMT)	Within 6 months	Within 1-2 years	Surgery date not fixed
52	15	8	12	45	18
	Total cases: 75			Total cases: 75	

3.6 Recommended duration of revision surgery/implant removal

The recommended duration of the revision surgery was listed as per the advice given by the operating doctors to the client. Out of the 75 cases identified, the timing of 18 cases is yet to be decided because of complications and old age (Table 1). Importantly, 57 cases will require surgery services within the next two years.

3.7 Referral process for surgery

Handicap International has its own surgery referral and follow up guidelines for its projects and partner organizations. The same guidelines define the methodology to identify, refer and conduct the post-operative follow up of clients in their communities (Handicap International 2012 Guidelines for the referral of clients to hospital for corrective and reconstructive surgery).

3.8 Referral process for specialized rehabilitation services and to other transitional rehabilitation partners and service providers

Referral guidelines have been developed to facilitate cross-referral to specialized rehabilitation centres, psychosocial care, and International Organization for Migration and International Medical Corps rehabilitation units (see Appendices Annex 4.2: A Guideline for Referral Pathway for Physiotherapy/Rehabilitation Unit for District Hospitals of Nepal, MoH, Nepal).

The majority of clients have been referred from health facilities (Table 2). This can be attributed to the injury and trauma management training provided to the staff of these facilities by the project from September 2015 to January 2016. Another reason is that community health facilities have been used as a venue by the outreach events organized by the physical therapy and rehabilitation units. These events helped local level health staff better understand about the services available from the units.

Table 2: Referral achievements (except for surgery)

Sources of referral to the physical therapy and rehabilitation units	Total cases	Earthquake-related cases
Health facilities and outreach events	3356	780
Social workers	158	110
Female community health volunteers	143	71
Emergency response database of Handicap International	86	80
INGOs and NGOs	60	15
Specialized rehabilitation facilities	48	35
Media	14	1
Disabled people's organizations	1	0
District tuberculosis and leprosy officers	1	0
Clients to patient referral	1	0
Grand Total	3868	1092

The highest number of referrals was made to the district level line agencies (women and children's offices, district administration offices and disabled people organizations) to promote the access of people with injuries/disabilities to social protection and livelihood schemes (Table 3). The second highest number of referrals was made to specialized rehabilitation centres, which includes the National Disabled Fund, the Spinal Injury Rehabilitation Centre, the Hospital for the Rehabilitation of Disabled Children and the Transcultural Psychosocial Organization to receive specific types of care. The step-down facilities include the International Organization for Migration facilities at Sindupalchowk and the

Nepal Healthcare Equipment Development Foundation in Kathmandu where longer term accommodation and rehabilitation is available. A total of 27 referrals to local health facilities (in communities) were made for cases that need periodic medical supervision in communities.

Table 3: Cases referred to different organisations

Organizations	Total	Earthquake victims
District line agencies	90	52
Specialized rehabilitation facilities	86	36
Local health facilities	27	9
Other district hospital's PT/rehabilitation units ²	41	21
Tertiary hospitals	10	2
Step-down facilities	4	3
NGO/INGOs	13	5
Total	262	128

3.9 Barriers to the referral process

- Some reconstruction surgeries for pressure ulcers should be done as soon as cases are referred to government hospitals. However, as these tertiary hospitals already have a large queue of people waiting to be operated on, such prompt attention is sometimes not possible.
- The doctor who did the initial surgery at the government hospital is sometimes not available at the follow up times, and therefore clients' duration of stay in Kathmandu lengthens, which increases their out-of-pocket expenditure. This will make patients reluctant to come for future follow up.
- One family member is need to accompany patients for follow up visits to the hospital; but this is not always possible because such a guardian is expected to be a male family member and such people are often too busy with their livelihoods or are working abroad and so are unavailable.
- The provision of support to earthquake injured people can be quite complicated. Persons with injury cards or discharge summary (provided from the hospital to clients) can still get free services from the Government Hospitals on condition they were initially treated there. People who have lost their cards / discharges summary are therefore now not able to access public health services at the Tertiary Hospitals. HI is supporting patients to get Disability ID Cards from the Women Development Offices in the Districts if their impairment can be classified as a disability under the Government's definition. The Government Hospitals did give Injury cards to Earthquake Victims initially during the first month of the earthquake, this was later cancelled by the Government as they said it was creating malpractices, non-earthquake victims were also getting them. Thus it is not possible to reissue injury cards now. The practice of checking the initial "Discharge Sheet" from the Hospitals after their first medical intervention started being used as evidence of earthquake-related injures for follow-up services at the Tertiary Hospital. For those clients who have lost this piece of paper or torn (it is a think very flimsy sheet of paper) because of the rain, sweat, etc. HI is checking the details in the HI Database of patients seen and facilitating the referrals mainly to TU Teaching Hospital, Patan Hospital and Bir Hospital for further follow-ups.

3.10 Referral process facilitators

• Tertiary government hospitals are providing implant removal and revision surgery services free of cost to clients for whom care was provided by during the earthquake times.

² Eg. Clients referred from National Trauma PT/Rehab Unit (Ktm) to a PT/Rehab Unit in another District or vice versa

- A step-down facility in Kathmandu is still providing accommodation services for clients who come
 to Kathmandu for follow up consultations. Handicap International has a good referral mechanism
 with this step down care facility. Step-down facilities provide accommodation and day to day
 general nursing care to clients with accommodation facilities so that it becomes easy for the client
 outside Kathmandu to stay there and have a doctor and rehabilitation consultation in tertiary
 hospital
- Coordination from the district level and National Trauma Centre-based physical therapy and rehabilitation teams has assured the appointment of clients with the doctors who attended to the cases from the beginning.

Box 1: An example of how the project addressed the follow-up problems of one injured person.

Box 1: Case study: Communication and coordination promoting access to care

Rajendra Rai (22 years old) from Nuwakot had been treated with internal fixations for fractures of his right forearm. He visited Kathmandu five times, but was unable to get an appointment with a doctor at a government tertiary hospital. After the fifth time, he was ready to give up on going for follow up as he had finished his money on travel and accommodation in Kathmandu. During follow up with clients in their communities, his case came to the attention of Nuwakot physical therapy and rehabilitation unit team. Considering his poor socioeconomic status and the need for the follow up, the unit decided to support his transportation costs. His accommodation was managed at the step down care centre in Baluwatar, Kathmandu and his appointment was facilitated by the Handicap International staff based at the National Trauma Centre.

He finally had his first follow up consultation 10 months after his initial treatment, during which he met the doctor and made the decision for the removal of his implant within the next six months. Now, he is happy to know that his injury doesn't have any complications and he hopes for the successful removal of implants.

The availability of funds to support the transportation, the coordination between the Nuwakot and Kathmandu NTC-based physical therapy staff and the referral mechanism with the step-down care facility made his follow up possible. He is now back home in Nuwakot under the periodic supervision of the Nuwakot physical therapy and rehabilitation unit.

3.11 Coordination meeting

Handicap International has participated in five rounds of monthly joint coordination meeting carried out with SIRC, TPO, IOM and IMC (see Annex 4.3: Coordination Meeting Minutes). These meetings serve as a common platform to understand each other's' referral criteria and processes; to agree on a common referral mechanism; and to facilitate smooth cross referral.

4. APPENDICES

ANNEX 4.1: DISCHARGE FORM



Government of Nepal

Ministry of Health and Population

Department of Health Services
District Public/ Health Office



DISCHARGE FORM 1. DISCHARGE INFORMATION 1.2 Date

	11 D10 C117 (11 CE 11		
1.1 Name of the individual		1.2 Date	
		Signature	
1.3 Level of intervention at discharge			
② Health facility specify :	In-patients department	ent	Out-patients department
Step-down facility	2 Home		
	2. REASON FOR	DISCHARGE	
	2 Move to another loc	ation:	② Unsuccessful / No solution found
2 Refusal of intervention	② Deceased		① Other, specify:
	3. SERVICES F	ROVIDED	
6.1 Services Provided and number of s	essions:		
② wound care	<pre> ② surgery</pre>		② laboratory
2 physical therapy	2 devices		? peer support
2 Caregiver training/education 2	2 Information on serv	ices	Property Referral to specialized services specify:
	4. DISCHAR	GE PLAN	
Medical Follow up		Rehabilitatio	on Follow up
5. INF	ORMATION AND SO	CIAL ACCON	1PANIMENT
Service	Name of the organization for referral /		Referral (R) or Orientation on Services (
Step down facility /shelter			
☑ Transportation			
Mental Health Services			
2 Prosthesis & Orthotic			
② Orthopaedic/reconstructive surgery			
Social Security/disability card			
2 Food			
② Other, specify:			

Written by: date:

ANNEX 4.2: A GUIDELINE FOR REFERRAL PATHWAY FOR PHYSIOTHERAPY/REHABILITATION UNIT FOR DISTRICT HOSPITALS OF NEPAL, MOH, NEPAL



LIST OF ACRONYMS

COPD	Chronic Obstructive Pulmonary Diseases	
DFID	Department of International Development	
DHO	District Health Office	
DPHO	District Public Health Office	
GIOFS	Glacial Lake outburst floods	
НІ	Handicap International	
ICU	Intensive care unit	
IOM	International Organization for Migration	
IRU	Injury Rehabilitation Unit	
МОН	Ministry of Health	
OPD	Out Patient Department	
ОТ	Occupational Therapy/Therapist	
РО	Prosthesis & Orthoses/ Prothetist & Orthotist	
PT	Physiotherapy/ Physiotherapist	
SDCF	Step down care facility	
SIRC	Spinal Injury Rehabilitation Centre	
SW	Social Worker	
VDC	Village Development Committee	
	L L	

1. Introduction

Referral and appointment is one of the important service steps in health service delivery. In Nepal rehabilitation services are not still integrated within the health. The service is being delivered by mostly local NGOs through the donor funded programs. The Census done in 2011 claims 1.94 % of the people in Nepal have disability out of which 36% of them have physical disability. In addition to that, the injuries due to the recent earthquake in Nepal have further enhanced the demand for rehabilitation. Within the Leprosy Control Division, Department of Health Services (DoHS) of Ministry of Health (MoH), a Disability Rehabilitation Focal Unit (DRFU) has been formed which is the focal department in health for disability and rehabilitation. A short- term, medium- term and long- term plan for the development of rehabilitation services was endorsed by the MoH as part of the Health Sector Rehabilitation and Reconstruction Plan after an April 25th 2015 Earthquake.

Among actions identified in the medium to long term strategy, the **decentralization of rehabilitation services to the most affected districts** was acknowledged as a priority to ensure continuum of care and address the long term follow up needs for the injured.

The establishment of seven rehabilitation units is part of this strategy and it has been implemented by Handicap International in (HI) partnership with the newly established DRFU at LCD, with financial support of DFID/Option. PT/Rehabilitation units have been set up in Sindupalchok, Dhading, Nuwakot, Dolakha Rasuwa and Kathmandu. Out of seven health facility, five are district hospitals,

one is located in Primary Health Care Center and one is National Trauma Center, Kathmandu. With the limited availability of the multidisciplinary team and needful infrastructure these units need to refer the cases for the further management to tertiary hospital or specialized rehabilitation service centre. Therefore this referral guide is made to support these 7 PT units and specialized hospital and rehabilitation for the effective cross-referral, timely service delivery and proper follow of the clients. This referral guideline covers both referral in and referral out for health and rehabilitation services for people with injury/trauma, functional limitation and disability.

- 2. Services available at the district level include the following interventions:
 - Physical assessment and treatment plan
 - Delivery of therapy: exercise, mobilization, physical modalities and gait training
 - Functional training for daily activities to increase autonomy
 - Fitting of assistive devices and train to use for aids like crutches, sticks, walkers and wheelchair. Delivery is ensured after proper individual assessment and user trainings
 - Identification of needs for specialized rehabilitation services (such as reconstructive surgery, prosthetics and orthotics and other rehabilitation specialized rehabilitation services)
- 3. Services required but not available now
 - Transportation to pick and drop all clients for rehabilitation services
 - Allowances for accommodation within district hospital but coordination with the hospital is done to admit the client for the long term rehabilitation
- 4. Physiotherapy sessions are delivered according to the following modalities:
 - Inpatients: The length of session is usually 15 to 30 minutes and can be repeated at least 2 times a day, according to the needs (for example, for patients with respiratory conditions). It is done in coordination with the medical and nursing team and it must be reported in the patient file (form available with the team). The session can be delivered either in wards or in the PT OPD, depending on mobility. Follow up is mandate either in the wards or in PT OPD based on the need.
 - **Outpatients**: 45 to 60 minutes session, in the physiotherapy room. Follow up of each case is mandatory.
 - Outreach (primary health care outlets, community and home visit): Outreach to the
 patient's house is planned weekly by the physiotherapist and social worker that are
 based on severity of conditions and limited mobility. This can include first assessment or
 follow up after discharge from hospital or identifying the need of intensive rehabilitation
 care in specialized centers.

Physiotherapy sessions are delivered by professional physiotherapists who received trainings based on international standards as established by the World Confederation of Physical Therapy. Physiotherapist work according to the MoHP schedule and report to the DHO/DPHO.

Physiotherapist is team leader for each PT/Rehabilitation of the District Hospitals. Apart from physiotherapist, there are two **social workers** with paramedical, ANM and psychosocial background based at each district working under the team leader. Social workers contribute to need assessments including psycho-social needs, provide information on rehabilitation services and facilitate access to available educational, livelihood and social protection opportunities such as disability card released by the Women Children Office.

5. Eligibility criteria for referral: causes of impairment

The focus of newly-set PT/Rehabilitation units at district hospitals is to respond to the needs of the injured by the earthquake and earthquake survivors. However, HI -supported PT/rehabilitation units also welcome case whose cause of impairment is other than earthquake and precisely:

- Post Earthquake survivors;
- Road traffic accident:
- Domestic accidents;
- Non communicable diseases;
- Previous/other disasters such as conflict, Earthquakes, landslides, floods, Glacial Lake outburst floods(Glofs), fire, drought, avalanches and thunderbolts;
- Work related musculoskeletal and neurological problems; and,
- Congenital physical impairments and developmental delays.

6. Exclusion and Inclusion criteria

Cases needing urgent medical or surgical interventions. These are the inclusion criteria for referrals. These cases can be,

- Severe cardiovascular compromise
- Cases requiring the immediate ICU interventions
- Case requiring the immediate live saving medico-surgical procedures
- Cases needing the specialized surgeries that are beyond the capacity of district hospital
- Cases requiring the complex devices like customized orthotics and prosthesis

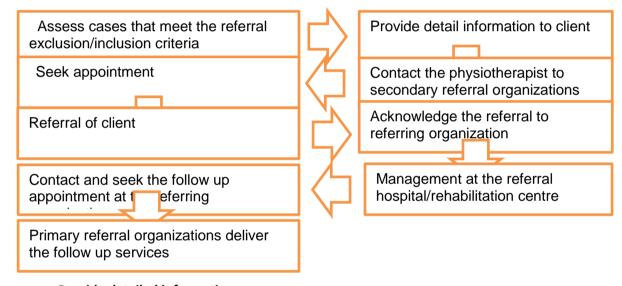
7. Common Conditions that can be referred to physiotherapy/Rehabilitation Unit at District Hospital

Orthopedics	Neurological	Cardio respiratory	Other NCDs
Post trauma/surgery joint	Multiple sclerosis	COPDs	Diabetes (Foot
stiffness			ulcers, pain and limb
			amputation)
Post trauma/surgery joint	Paralysis due to	Dyspnoea	Cardiovascular
pain/swelling	Poliomyelitis		diseases (
			hypertension)
Post trauma/surgery muscle	Peripheral nerve	Airflow	
weakness	injury	obstruction/mucous	Peripheral vascular
		retention	disease
Stump management		Restrictive lung	
following amputation		diseases	
	SCI patients-		
	medically and	Pediatrics	
	surgically stabilised		
Burns	Neurological	Birth defects: club foot,	Spina bifida, Down
	conditions due to	Syndrome, cleft lip/ palate	
	Meningitis		
Head trauma – Stabilised	Parkinson's disease	Developmental delays (including the ones	
Torticollis	Muscular dystrophy	due to malnutrition) and	d Cerebral palsy
Idiopathic scoliosis	Transverse myelitis		
Ankylosing spondylitis	Multiple sclerosis	Others	

Spondylolisthesis(isthmic	Motor neurone	Referral for the specialized services: Wound
type and post-surgical)	diseases	management, Prosthesis & Orthoses,
		Corrective & Reconstructive surgeries and
Spondylitis		specialized rehabilitation services
Osteoarthritis		
Rheumatoid arthritis		
Septic arthritis		
Osteomyelitis		
Ligament and tendon		
disorders		
Soft tissue injuries		
TB spine after medical or		
surgical management		

8. Procedures for referral

The referring organization should follow this procedure while referring cases to district hospitals. The mechanism of the referral is as below:



a. Provide detailed information:

The referring organization provides information about the organizations to be referred which includes the following,

- The location and contact details of the focal person;
- It also includes the mode of transportation from the district. Many clients may require the rough map of the bus station from their native to the hospital to be referred;
- Services available and cost of the services;
- Tentative duration of stay and also discuss if one person need to accompany for the caregiving;
- Importance of the post-surgical rehabilitation follow up after s/he get discharged from hospital; and,
- Informing clients to take previous medical test report and previous medical/follow up card.

b. Seek appointment

The organization that is supposed to receive the referral may have already a waiting list. Hence it's very important to have prior appointment of the clients. For this, the referrals form can help decision making since it contains all relevant information on the client: demographic details, clinical history, investigation reports and photos. Referral form and reports can be shared via email, what's app or viber (whatever applicable). This will help the doctors and rehabilitation team of hospital receiving the referral to decide if the intervention is possible at the hospital or not, the possible prognosis and tentative cost of the intervention. Sharing of information also help to check the possibility of refusal after client come to hospital.

c. Referral of client:

After providing all the information, facilitate the referral of client to the hospital where the appointment has been taken. A copy of the referral form to be handed over to client who should submit the same to the hospital. The referral form will serve an identity proof of the same client whose appointment was taken previously.

d. Acknowledge the referral to referring organization

Once the client is received at the hospital it always advisable to inform the referring hospital. Sometime clients could not track the location of the hospital or due to unexpected reason client fails to reach the hospital. At that scenario both the hospitals need to have a follow up on the status of clients and explore the measures to support.

9. Referral procedures to HI supported PT/rehabilitation unit for the cases identified by other staff at VDC level

In many instances VDC based staff may not have access to good internet facilities to facilitate the referral process. The procedures are suggested if the electronic communications are not feasible,

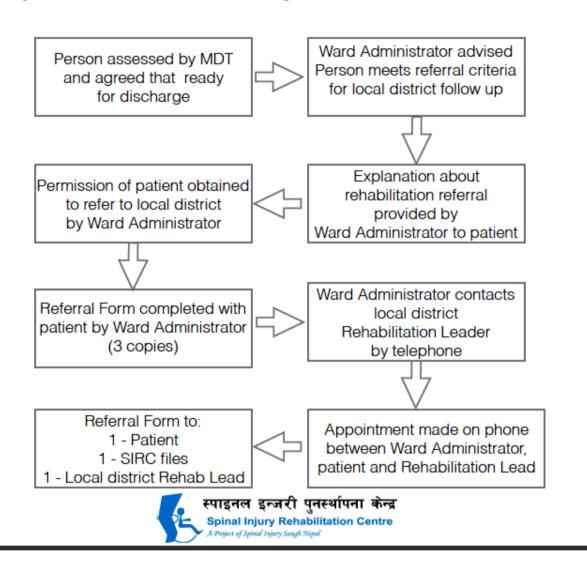
- The staff who identifies the case calls and inform to the HI physiotherapist at the district hospital
- HI physiotherapist plans a visit to community or calls the client/family members for an appointment on the district hospital
- HI Physiotherapist informs the referring staff about the status of the service delivery to that particular client.
- 10. Location and contact details of Physiotherapist based at District Hospital

Name	Based station	Email	Telephone
Anu Bhatta	Trishuli hospital,	pssu.nuwakot@hi-nepal.org	9801089747
	Nuwakot		
Sabita Baniya	District hospital,	pssu.sindhupalchowk@hi-nepal.org	9801089749
	Sindupalchok		
Sudan U. Rimal	Trauma Centre ,	pssu.traumaktm@hi-nepal.org	9801089745
	Kathmandu		
Dikshya Joshi	Trauma Centre ,	pssu.dhading@hi-nepal.org	9851025371
	Kathmandu		
Om Ishwor Disti	District hospital,	pssu.dolakha.c@hi-nepal.org	9801089748
	Charikot, Dolakha		

Bibek Khadka	Jiri Hospital, Dolakha	pssu.dolakha.j@hi-nepal.org	9801089750
Susmita Shakya	District hospital,	pssu.rasuwa@hi-nepal.org	9801089746
	Rasuwa		

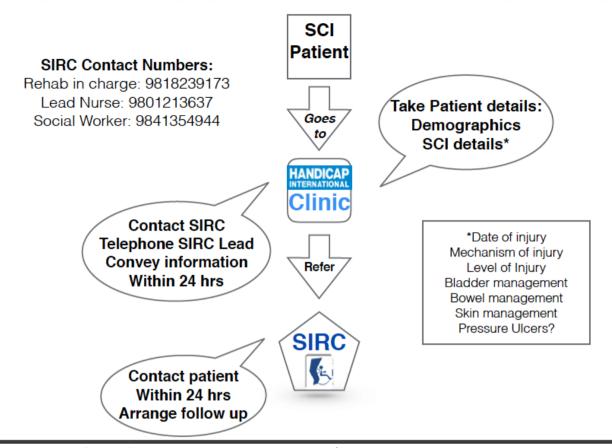
- 11. Referral criteria of spinal injury rehabilitation centre (SIRC)
- I. Referral to district based PT/Rehabilitation unit from SIRC

Inpatient Referral Pathway to Local District Rehab Lead

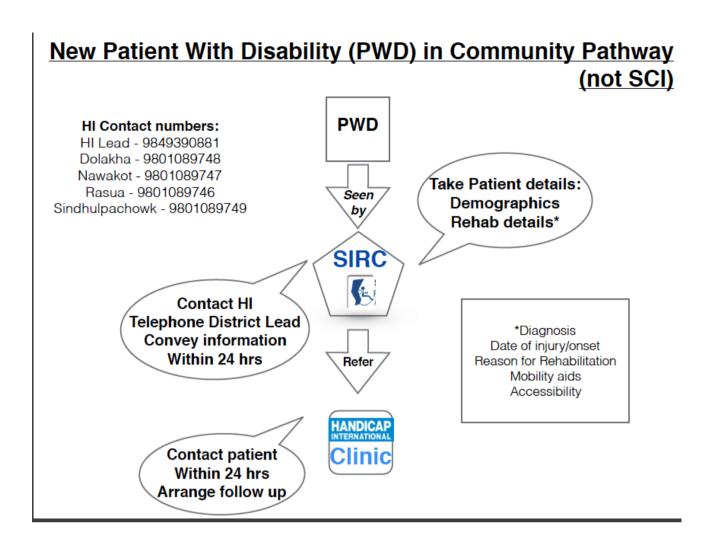


II. Referral of the spinal injury cases by district based PT/ rehabilitation unit to SIRC

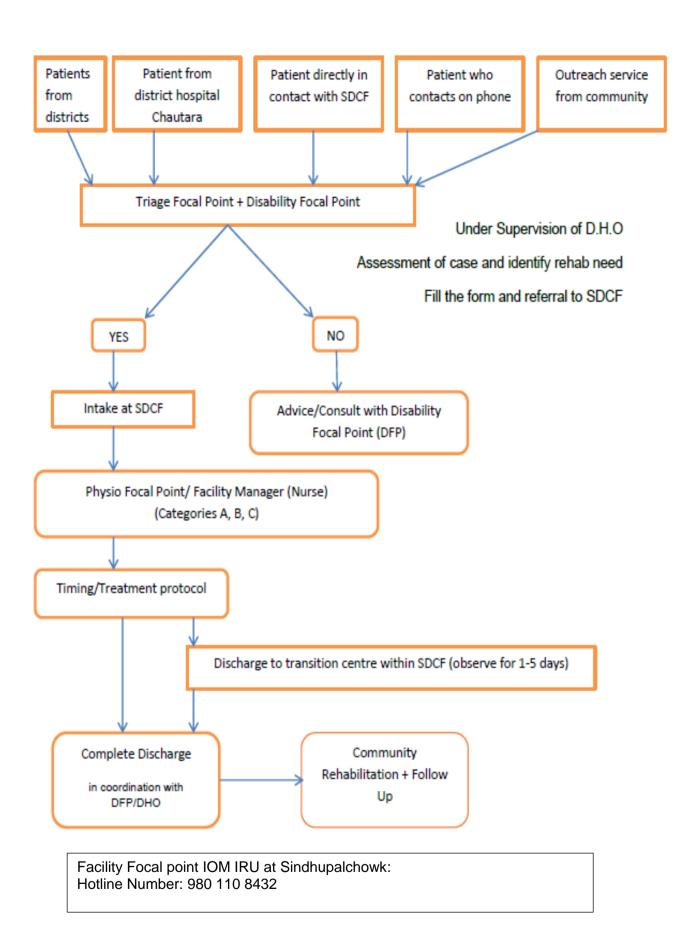
Spinal Cord Injury New Patient in Community Pathway



III. Referral of other people with disability to PT/rehabilitation unit by SIRC



12. Referral pathway for Injury Rehabilitation Unit (IRU) of International organization for migration



13. Referral Criteria of TPO Nepal

Transcultural Psychosocial Organization Nepal (TPO Nepal) is one of Nepal's leading psychosocial organizations. It was established in 2005 with the aim of promoting psychosocial well-being and mental health of children and families in conflict affected and other vulnerable communities. TPO Nepal is a knowledge-driven, innovative organization working in areas disrupted by violence and poverty. We strive to develop local psychosocial, mental health and conflict resolution capacity and systems that promote community resilience, quality of life and self-reliance through education, research, service delivery and advocacy.

The project funded by NHSSP/OPTION has been proving the services of capacity building and psychosocial support in the aftermath of earthquake under the title "Technical assistance to support transition and recovery of Nepal Health's system in post-earthquake situation" with a main objective of integrating mental health in primary care setting.

District covered under NHSSP/OPTION:

- a) Dolakha
- b) Ramechhap
- c) Kavre
- d) Nuwakot

Services available

- 1) Basic psychosocial support, emotional support, counseling services in all 14 earthquake affected districts.
- 2) Basic Mental Health Services in the health facilities (training of health workers from all health facilities in prescribing psychotropic medications and basic psycho social support): The services are provided by the government health facilities in Ramechhap, Dolakha, Sindhuli, Gorkha and Dhading.
- 3) Once a month supervision of health workers by Psychiatrist in Ramechhap, Dolakha, Sindhuli, Gorkha and Dhading where psychiatrists from TPO Nepal see and discuss about the individual cases present in the community.

REASONS FOR REFERRAL:

Any client with psychosocial problems can be referred for our services. Major symptoms that is encountered are

- 1. Changes in mood / emotion
- 2. Changes in personality
- 3. Sleep / Appetite disturbance
- 4. Behavioral disturbances as in relation to previous behavior

- 5. Violent / aggressive behavior
- 6. Suicidal ideations / attempt
- 7. Irrelevant talk / behavior
- 8. False firm belief
- 9. Hearing things others cannot hear / seeing things others cannot see
- 10. Substance abuse (Alcohol, Cannabis, Opiates etc.)
- 11. Grief

After the initial management of other disabilities and injuries the patient may have changes in the mood, emotion or behavior or any psycho-social problems and they can be referred for the mental health and psychosocial services to the service providers of TPO Nepal.

Below is the list of focal persons in different districts to be contacted (NHSSP/OPTION)

SN	District	District Coordinator	Phone number
1	Dolakha	Ms. Ganga Rimal	9851192182
2	Ramechhap	Mr. Pandab Prasai	9854040855
3	Kavre	Mr. Rajendra Kafle	9844667959
4	Nuwakot	Mr. Prakash Ghimire	9857051660

Apart from this our services are also present in others earthquake affected districts:

SN	District	Focal Person	Phone number
1	Gorkha	Mr. Bijay Acharya	9851143590
2	Sindhuli	Ms. Janani Magar	9841610658
3	Dhading	Mr. Sunil Khanal	9851153197
4	Sindhupalchowk	Mr. Ram Babu Nepal	9851127479
5	Lalitpur	Ms. Parbati Subedi	9841021433
6	Bhaktapur	Ms. Maiya Laxmi Koju	9841662119
7	Rasuwa	Mr. Punjan Shrestha	9863613501
8	Makwanpur	Ms. Rupa Gurung	9849133363

ANNEX 4.3: COORDINATION MEETING MINUTES

Agenda: Sharing and Finalization of the referral form, discussion on linkage strengthening and

sustainability of the project.

Date: 10th June 2016

Time: 10.00 AM – 11.00 AM Venue: TPO Nepal Office

Participants:

Nikita Kayastha -- SIRC Fiona Stephenson -- SIRC Gaetan Mareschal -- HI Sunil Pokhrel -- HI

Dr. Girwan Timilsina -- IOM Dr. Radheshyam KC -- IOM

Dr. Pratikshya Chalise – TPO, Nepal Dr. Pawan Sharma – TPO, Nepal Damodar Rimal – TPO, Nepal

Discussion:

- Health Service Channels: Service by TPO Nepal
- Sustainability of Project
- Coordination between social workers/ Community Psychosocial workers (CPSW) /
 Counsellors between organizations
- Open referral system
- Promotion of linkage strengthening
- One stop crisis management (OCMC)
- Inclusion of Physiotherapy, psychosocial services in 2015-2020 NHSSP programme

Action Points:

- DASS score sharing by SIRC
- Promotion of linkage strengthening
- Final document sharing by TPO Nepal
- Next meeting to be conducted in SIRC with discussion to be done on linkage and success stories of the organizations

ANNEX 4.4: PHYSIOTHERAPY ASSESSMENT FORM

PHYSIOTHERAPY ASSESSMENT FORM



Government of Nepal Ministry of Health and Population Department of Health Services

District Hospital.....

Assessment date:		HI ID number:	
Hospital Registration n	o.:	Name of the clie	nt:
Caregiver of the client:		Relationship witl	n Client:
	•••••		
Age:	Gender:	Occupati	on:
Address:			
District :	VDC:	Ward:	Local address/tole:
Contact no.:			
Referred Source (from) ☐ Social Worker ☐ Eme CenterWalking		Camp ② NGOs ② ING	GOs 2 FCHV 2 Health Facilities 2
Date of Onset:			
Diagnosis: 2Amputation 2Burn 2C			jury ②PPRP ②SCI ②Stroke
	=	· •	re complications, amelia, ductulus, dwarfism, sprain, low
②Other Neuro (spina bif VIC, spondylitis, muscul		epsy, meningitis, er	ncephalitis, hydrocephalus, leprosy
Main Patients Complain	 n:		

History of Present Condition: • Surgery • Investigation/ Findings / Previous Medical History: Pain Assessment: On observation:

On palpation:

On examination:

Manual Muscle Testing

Range of Motion (only mention affected joints)

Tone:		
Muscle Tightness:		
Reflexes:		
Sensation:		
Special Test:		
COMPLICATIONS		
Wound infection Location: Severity:	Fracture mal-union Location:	Pressure sore Location: Severity:

Hypertrophic scar Location:	Peripheral nerve injury Nerve root:	Necrosis Location: Severity:
Urinary Tract Infection Yes: No:	Compartment syndrome Location:	DVT Yes: No: Location:
Contracture (Left/ Right) Muscle:	Muscle Atrophy Left/ Right Muscle:	Other

FUNCTIONAL ASSESSMENT

PLEASE NOTE: Wh	en scoring the functional outcome, the following number	s are assigned t	o responses:
	. = Mild Difficulty; 2 = Moderate Difficulty; 3 = Severe Diffic	_	-
Cannot Do		•	
Source of informa	nt: 2 Individual 2Family member/ Caregiver		
ICF classification	Activities	Initial Score	Max Score
	Sitting/Standing for long periods such as 30 minutes		
Body structure	Walking a long distance such as a kilometre [or equivalent]		
& function	Moving around inside house:		
	Moving around outside house:		
	Drinking/eating:		
Daily life activity	Washing your whole body		
	Getting Dressed		
	Toileting		
	Taking care of your household responsibilities?		
Participation	Your day-to-day work/school?		
and inclusion	Joining in community activities (for example, festivities, religious or other activities) in the same way as anyone else can?		
	Overall Score		

Physical accessibility: (House: entrance, floor/WASH-toilet, School, Workplace)

SUMMARY OF ASSESSMENT RESULTS
Summary of Assessment (Problem list):
<u>Prescription:</u> Assistive devices/ IEC materials etc.
Goal Setting: Short-term:
Long-term:
Interventions:
Assistive Devices:- (Delivery) Prosthesis: Orthosis: Mobility aids: Developmental aids:
Orientation/ Advice provided to family member/ Caregiver: 22Yes 22No
22 Health education (Amputation, Fracture; Head Injury; SCI; Pressure sore;Burn; Wound care; Deep Vein Thrombosis; Urinary Tract Infection; Respiratory Tract Infection2 Transfers training22 Use of mobility device22 Information on rehabilitation process2 Other services
Follow up plan:
Referral to: - Speicalized Rehab center (NDF)
In case of earthquake victim, was there any disability before being injured due to earthquake? Yes No
If yes, explain it
Does the client need long term rehabilitation? □Yes □No

If Yes, what is the service needed? Please specify				
Name of therapist				
Signature				

ANNEX 4.5: SOCIAL WORKER ASSESSMENT FORM

SOCIAL WORKER ASSESSMENT FORM



Government of Nepal Ministry of Health and Population Department of Health Services District Hospital......

0. DATA MANAGEMENT					
0.1 Entered in database?	0.2 HI individual ID number				
	1 ACCECCMENT INFO	DAATION!	••••••	••••••	
4.4.51	1. ASSESSMENT INFOR	1			
1.1 Name of the Individual:		1.2 Caregiver's N			
Ethnicity: ②Dalit ②Disadv Janajatis ②Rel	•	Gender of Careg			
non dalit Terai cast @Relatively advJanaj	atis 🛚 Upper cast		emale		
1.3 Relation with the Individual:		ı	l primary evel	2 secondary	
		? other	2 master	☑Illiterate	
4. F. Haard of Harrack and Names		specify:			
1.5 Head of Household Name:		1.6 Total family r			
		Total Male			
1.7 Name of interviewer		Female 1.8 Referred Source (from):			
1.7 Name of interviewer		2Social Worker 2 DAU 2Mobile Camp 2NGOs			
		②INGOs ②FCHV ②		•	
		©CenterWalking	ii icaitii i ac	micics EIVDI	
1.9 District of intervention		1.10 Date of asse	essment (N	/onth/Day/Year)	
Rasuwa Sindhupalchok	Nuwakot	1.10 Date of usse	.551116116 (10	nontiny bay, reary	
·		1.11 Type of Area 2 Urban area 2			
	<pre></pre>	Rural area			
Dolakila-Jili Dolakila-Cilaliko	nt 🗖 Dhauing 🗈				
1.12 Level of assessment					
② Hospital, specify:	In-patients department	it ② Out-	patients d	epartment	
② Community level, specify:	? Step-down facility	② Camp (shelter)			
Home Visit Fix point		Other, specify:			
Specify					
(Hospital, step-down facility, village					
(Trospital, step down radinty, vinage	2, 666.7				
2. IF THIS ASSESSMENT	IS DONE BEFORE THE I	PHYSIOTHERAPY	ASSESSM	ENT	
2.1 Phone number:		2.2 Citizenship card number:			
2.3 Earthquake victim ID number if	2.4 Age:				
2.5 Date of birth:		2.6 Gender	2 Male	? Female	

2.7 Occupation of Individual:							
2 Business, 2Agriculture, 2House wi	fe, @Civil servant, @Student, @F	Foreign employment, 🛚 Others					
	Address						
2.8 Permanent address? Address w	here you usually live						
District: VDC:	Ward:	Local address/tole :					
2.9 Current living address? Address	•	•					
District : VDC:	Ward:	Local address/tole :					
2.10 Are you planning to move? 2Y	es [®] No						
If yes, What will be your new locati	an?						
B Hospital, specify:	In-patients department	② Out-patients department					
	·	·					
2 Community level, specify	Step-down facility	? Camp (shelter)					
	② to my permanent address	② Other, specify:					
2.11 Specify the name (hospital, ste	p-down facility, shelter, etc.):						
2.12 If the individual is going back							
District : VDC:	Ward:	Local address/tole :					
2.13 Status:							
Internally Displaced People Propriet	ugee PRest population						
	Personal factors						
3.1 Type of impairment: other impa	3.1 Type of impairment: other impairments 3.3 Do you have a disability card?						
	hearing speaking	2Yes 2No					
Seeing		If Yes, which color:					
② Others		2Red 2Blue 2Yellow 2White					
3.2 Education:							
2Informal 2Primary 2Seconda	ry ②Bachelor ②Illiterate	3.4 If No disabilities Card: referral to					
②Master ②②Other:	Specify						
ENVIRONMENT							
Are there any barriers in your famil	v?						
② Yes ② No	•						
If Yes, What are the barriers in you	r family? @Family members no	ot supportive, 🛚 unavailable Caregiving,					
2Single, 2Poverty, 2Gender discrimi	nation, 🛚 Stigma, 🗗 Other						
What are facilitators among your fa	mily, neighbors, friends, othe	er services?					
How is your family going to help yo	u? Your friends? (to be link with goal	setting later if there are some issues)					
A							
Accessibility							
Can you move inside your house?	Can you move outside you	r house? Can you reach health					
? Yes ? No	2 Yes 2 No	services, school?					
If No, why?	If No, why?	2 Yes 2 No					
		If No, why?					

	PARTICIPATION	ON -Employment		
Have you ever been emplo 2 Yes 2 No	Other Financial resources? Reference: Land, agricultural product (crops, livestock), business, foreign employment, daily wages, civil services, house rent, loans etc.			
Annual Household income? (NPR) □□Less than 20,000 □□20,000- 50,000 □□50,000- 1,00,000 □□More than 1,00,000		Skills: □□Vocational skills □□Agriculture □□Animal husbandry □□Others □□None		
Socio-Economic Category: □A □B □C □D	(D being poor)			
	PARTICIP	ATION : social		
Are you participating in far chores/discussions?	nily	□Never	\square Sometimes	\square Always
Are you involved in decision	n making?	□ Never	\square Sometimes	\square Always
Do you have regular intera friends?	□ Never	□Sometimes	☐ Always	
Do you participate to religious/cultural events?		□ Never	☐ Sometimes	☐ Always
Are you associated to local	networks? □Yes□No			
	PSHY	CO-SOCIAL		
•	ns are about how you		<u> </u>	
About how often did you for nothing could calm you do	wn – would you say:	things that you u do anything at al	did you feel so un sed to like, that yo I – would you say:	ou did not want to
② All of the time	Most of the time This is a fall of the state.	2 All of the time		t of the time
Some of the time None of the time	? A little of the time? Don't know	Some of the ti		le of the time
None of the timeRefuse to answer	1 DON L KNOW	None of the timeDon't knowRefuse to answer		
Refuse to answer About how often did you for a second or a second o	nal sa hanalass that	Refuse to answerYou may have experienced one or more events that		
you did not want to carry o	on living – would you	have been intense recent events.	ely upsetting to you	u, such as the
All of the timeSome of the timeNone of the time	 Most of the time A little of the time Don't know	feel so severely upeople, conversa	vo weeks, about h upset, that you trie tions or activities	•
Refuse to answer		of such event? ② All of the time	? Mos	t of the time
		Some of the ti	me 🛭 A litt	le of the time
		None of the tipe	me 🛭 Don'	t know
		Refuse to answ	wer	
		•		

Injury

GENERAL INFO	RIVIATION
Date of Onset:	

4.1 Type of Impairment (Diagnosis): □Amputation □Burn □Cerebral Palsy □Club foot □Fracture □Head Injury □Polio □Spinal Cord Injury □Stroke □Peripheral Nerve Injury □Other Ortho (hip dislocation, arthrogryposis, rickets, post fracture complications, amelia, osteogenesis imperfecta, osteomyelitis, artritis, syndactylus/ polyductulus, dwarfism, sprain, low back pain) □Other Neuro (spina bifida, nerve injuries, epilepsy, meningitis, encephalitis, hydrocephalus, leprosy, volkmann ischemic contracture, spondylitis, muscular dystrophy, others) 4.2 Cause of Impairment: □Earthquake □Congenital □Conflict □Accident (road, work, home, sports, others) □Disease (Diabetics, Cardiovascular, Emophilia, Others) □Unknown (CP) 4.3 What treatment have you had for it? (including rehab services) health facilities? यस समस्याको बारेमा पहिला के उपचार गरिएको थियो ? अस्पताल ? 4.4 What other problems have you had before? यसभन्दा पहिला तपाईलाई केही समस्या थियो ? 4.5 Are you taking medicines? □Yes □ No तपाईले केही ट्याबलेट खाइरहनुभएको छ ?				
केही एक्स(रे वा स्क्यान गर्नु भएको छ ?				
4.6 Observation				
Bedridden	Muscle wasting	Nutrition		
Deformities				
4.7 Any signs of complications lin				
Wound infection	Fracture Malunion	Pressure sores		
Hypertrophic scar (enlarged)	Peripheral nerve injury (hand/leg)	Necrosis (dead tissues)		
Pain	Fever	Compartment syndrome		
Urinary Tract Infection				

4.8 TRANSFERS (कियासिल कार्यकलाप)

तलको तालिका भर्नुहोश् ? ठीक बाकशमा $\sqrt{}$ चिन्ह लगाउनुहोश् ?

,		Minimum Assist	Maximum Assist	Remarks (mention	
	Independent	सानो सहयोगको मद्दतमा	धेरै नै मद्दतको	position)	
	आफै गर्न सक्ने	गर्न सक्ने	आवश्यकता पर्ने	कैफियत	
ROLLING TO:					
वल्टी पल्टी गर्न सक्ने					
Left बांया					
Right दाया					
LYING TO SITTING					
सुतेको ठाँऊबाट उठेर					
बस्न सक्ने					
SITTING					
a:g ;Sg]					
SITTING TO					
STANDING					
बसेको ठाँउबाट उठ्न					
सक्ने					
TRANSFERRING					
Eg BED TO CHAIR					
यता उता गर्न सक्ने					
उदाहरणको लागि खाटबाट					
कुर्चि सम्म					
		_			
4.9 Write if they use any aid (Assistive devices) ②Yes ② No					
If yes, □Prosthesis□	☐ Orthosis☐ walk	$ker\square$ stick \square crutches	□wheelchair □Other	`S:	

4.9 Write if they use any aid (Assistive devices) ②Yes ② No				
If yes, \square Prosthesis \square Orthosis \square walker \square stick \square crutches \square wheelchair \square Others:				
८ उनीहरुले कुनै प्रकारको सहयोग सामाग्रीको प्रयोग गर्छन्, भने त्यसको नाम लेख्नुहोस् जस्तै टेकी, लटठी, बैशाखी, व्हीलचेयर आदि				
4.10 If they use a device where and when did they obtain it				
तिनीहरुले कुनै सहयोग सामाग्रीको प्रयोग गर्छन् भने त्यो सामान कहाँबाट प्राप्त गर्छ रु				
☐HI ☐Others organization, mention name				
Received when:				

PLEASE NOTE: When scoring the functional outcome, the following numbers are assigned to responses: **0** =No Difficulty; **1** =Mild Difficulty; **2**= Moderate Difficulty; **3**= Severe Difficulty; **4**= Extreme Difficulty or Cannot Do

Source of informant: 2 Individual 2 Family member/ Caregiver

ICF classification	Activities	Initial Score	Max Score
Body structure & function	Sitting/Standing for long periods such as 30 minutes		
	Walking a long distance such as a kilometer [or equivalent]		
	Moving around inside house:		
	Moving around outside house:		
Daily life activity	Drinking/eating:		
	Washing your whole body		
	Getting Dressed		
	Toileting		
Participation and inclusion	Taking care of your household responsibilities?		
	Your day-to-day work/school?		

	ning in community activities (for example, stivities, religious or other activities) in the same		
	y as anyone else can?		
	verall Score		
4.11 PROBLEM LIST 1. Shelter:	नुष्य समस्याको सुचि		
2. Nutrition:			
3. Livelihood			
4. Psycho-social			
5. Health and rehal6. Others:	pilitation:		
	ON PLAN AND GOAL SETTING (SMART)		
GOAL and timeframe	INTERVENTIONS: Information on available services. Referral to other services: health, nutrition, shelter. Mobilization and Assistance with Activities of Daily Living. Education of patients and caregivers on prevention of complications .Monitoring of use of assistive devices. Counseling and follow up plan		
GOAL 1			
GOAL 2			
GOAL 3			
☐ Health education Burn; Wound c Infection) ☐ Transfers training ☐ Other services 4.14 Any further su	Pre; Deep Vein Thrombosis; Urinary Tract Infection; Respiratory Tract Process Process		
Transcultural PsycOther	ffice ②District Admin Office ②Rehab Center/NDF ②DPOs ②Other NGOs nosocial Organization ②②Spinal Injury Rehab center ②Specialized Hospital quake victim, was there any disability before being injured due to		
earthquake? If yes, explain it	□Yes □No		

4.17 Does the client need long term rehabilitation?	□Yes	□No
If Yes, what is the service needed? Please specify		
Name of Social Worker:	_Signature: _	
Signature of PT फिजियोथेरापिष्टको सही		